Fix Service Delivery Day - Farrukhabad

Dr Ram Manohar Lohia Hospital & Sarin Nursing Home

April 28, 2011

Farrukhabad-An Overview

Farrukhabad is bounded by Badaun and Shahjahanpur on the north, Hardoi on the east, Kannauj on the south and district Etah & Mainpuri on the west. Rivers Ganga & Ramganga are located towards the east & Kali Nadi towards the south.

Population (2001)	15, 77,237
Males	848,088
Females	729,149
Population density	692 per sq. km
Sex Ratio	860
Literacy Rate	62.27%

Like any other district head quarter there is rapid increase in population in Farrukhabad and meeting health needs of this growing population has become a big challenge.

For meeting this emerging Urban Health need of the urban poor and disadvantaged population, today on 28th April, 2011 UHI in collaboration with a **Government facility- Dr Ram Manohar Lohia Hospital and a Private Facility-Sarin Nursing Home** conducted its first fixed service delivery day to provide FP& health services to the identified client residing in the slums of the Farrukhabad city.

Objective of Fix Service Delivery Day was to provide quality family planning services in client friendly environment which will help in reducing the IMR & MMR.

Planning phase

- Briefing CMS of Dr Ram Manohar Lohiya Hospital and Dr Rajni Sareen of Sarin Nursing Home about UHI Program & Fix Service Delivery Day
- Orientation on UHI Project & fix service delivery day to PC, ORW & Peer Educators
- Planning Meeting for the Event & sharing of work with-in team
- Potential Client Identification through Peer Educators & IPC to potential clients on FP
- SARIN Nursing Home a established private Health Facility of Farrukhabad was contracted for providing injectables to identified clients

Brief about event:

Peer educator in close coordination with out reach worker intensively worked at the community level in identifying the potential clients. It is due to this intensive efforts of peer educator 36 number of beneficiaries from 12 slums with approx. 19000 populations were turned up to avail family planning services on Fix Day Service Delivery organized on April 28, 2011.

In this process 6 Peer Educators and 7 ORWs from their respective community/area, identified and mobilized eligible couples for availing family planning services on fix service delivery day.

Fixed Day Service Delivery – The Event Day

- Registration of client in presence of peer educator
- Counselor for assisting client through expert opinion and check list were available
- The process was made beneficiaries friendly by providing services and supplies for
    - Sterilization
    - IUD insertion,
    - Injectables,
    - Oral contraceptive pills
    - Condoms.

Vehicle for the beneficiaries was available for smooth access.

The process followed on the event day:

- The clients were escorted by the peer educator of the same community in a vehicle provided by UHI which assisted in smooth mobility from their home to facility and that too with a known person.
- On their arrival in facility clients were registered and after registration they were counselled for their better understanding on all the issues of family planning and other areas of their concern.
- After counseling they visited doctors where in a friendly environment they got expert opinion of doctor and administered method of their choice.
- After administering method of the client's choice doctor did a follow-up of these clients and asked them to feel free in contacting any time for any concern.

The beneficiaries on receiving quality service at Sarin Nursing Home and friendly environment at government facility were very much delighted which they neither got earlier nor did they expect.

Every one involved in fix service day was very much happy including 36 satisfied beneficiaries. CMS-Dr Ram Manohar Lohia Hospital, Dr Suman Singh appreciated the effort of UHI and showed interest to work in collaboration in future as well.

After clinical and pathological examination; the number of clients benefited through different methods of family planning is as follows:

Number of clients registered & counseled	Number of client opted for female sterilization	Number of clients administered IUCD	Number of clients administered injectable
36	1	3	6