SERVICE DELIVERY DAYS - AGRA
Navdeep Hospital, Shahganj, Agra, Uttar Pradesh.
January, 2011.

Overview and Background

During the month of January 2011, UHI Agra organized **Service Delivery Days** for women from urban slums of Agra City in coordination with private facility - Navdeep Hospital Agra, and Partner NGO – NIRPHAD.

The Facility

Navdeep Hospital located at Shahganj, Agra is a high volume Hospital contracted with UHI program in the month of November 2010 for providing Family Planning services to urban poor population of Agra City.

Pre Planning Meetings

Pre-planning meetings were conducted with Dr. Anupama Sharma, Gynecologist and staff of Partner NGO to finalize Service Delivery Days for Family Planning services. All the services and supplies were available at free of cost to the urban poor population.

Slum Selection and Outreach

Potential clients form urban slums of and Shahganj were identified and motivated for family planning services by the Peer Educators working in urban slums with help of Outreach workers and they provided initial counseling for services at grass root level along with basket of choices. They also conducted community meeting's in their respective slum areas to convey the messages and demand generation. ORWs prepared due list of female clients for those interested to avail services on the fixed days.

Staff of partner NGOs supported clients to get registered for FP services. All required Medical tests, Physical Verification and check up were conducted at Navdeep Hospital, Agra to identify client's fitness for appropriate method chosen by them.

Peer Educators accompanied clients to Navdeep Hospital, Agra to provide support to get access to the quality services on the fixed day. Transportation facility was arranged by UHI Agra in order to facilitate transportation (to & fro) of Potential clients from their residences.

Quality of Services

Quality family planning services were provided under the direction of Dr. Anupama Sharma. Counselor at Navdeep Hospital provided counseling on informed choice and referral for desired and appropriate services. Female Sterilization, Cu- T and DMPA services were provided after proper physical verifications and medical tests.

Outcome for January 2011 – No. of Clients served during 4 service delivery days.

Date	Family Planning Counselling	DMPA	IUCD	Female Sterilization	
				Minilap	Lapro
6-Jan-11	1	0	0	0	0
13-Jan-11	2	1	1	0	0
20-Jan-11	15	6	6	0	0
27-Jan-11	6	2	2	1	0
TOTAL	**24**	**9**	**9**	**1**	**0**

This summary was generated by the Urban Health Initiative.