SERVICE DELIVERY DAYS - AGRA
District Women Hospital, Near Raja Ki Mandi, Agra, Uttar Pradesh.
January, 2011

Overview and Background

During the month of January 2011, UHI Agra organized **Service Delivery Days** for women from urban slums of Agra City at District Women Hospital, Agra in coordination with CMS, COM Family Welfare, Partner NGOs – NIRPHAD, Adarsh Sewa Samiti and AWARD. Pre-planning meetings were conducted with Dr. V.K. Srivastava, Dr. Leelawati Arya, Dr. Nirmal Yadav and Partner NGOs to finalize for female sterilization, IUCD insertion, injectables (DMPA) services and distribution of Government supplies of oral contraceptive pills, and Condoms. All the services and supplies were available at free of cost to the urban poor population.

Slum Selection and Outreach

Urban Slums of Shahganj, Rakabganj and Trans Yamuna area were identified for providing family planning services on Service Delivery Days for which ORWs and Peer Educators prepared due list of female clients for those interested to avail services on the fixed day. Potential clients were identified and motivated for family planning services by the Peer Educators working in urban slums with help of Outreach workers and they provided initial counseling for services at grass root level along with basket of choices. They also conducted community meeting's in their respective slum areas to convey the messages and demand generation.

Peer Educators accompanied clients to District Women Hospital, Agra to provide support to get access to the quality services on the fixed day. Transportation facility was arranged by UHI Agra in order to facilitate transportation (to & fro) of Potential clients from their residences.

NGOs supported clients to get registered for FP services. All required Medical tests, Physical Verification and check up were conducted at District Women Hospital, Agra to identify client's fitness for appropriate method chosen by them.

Quality of Services

Quality services were provided under the direction of Dr. Leelawati Arya. Counselors of UHI at District Women Hospital provided informed choice and referral for desired and appropriate services. Sterilization, Cu-T and DMPA services were provided after proper physical verifications and medical tests.

Outcome for January 2011 – No. of Clients served during 6 service delivery days.

Date	Family Planning Counseling	DMPA	IUCD	Female Sterilization		Male Sterilization	No. of clients provided COCs (Govt supply)	No. of clients provided Condoms (Govt supply)
				Minilap	Lapro	NSV		
7-Jan-11	8	2	1	2	0	0	0	4
17-Jan-11	24	4	0	20	0	0	0	10
21-Jan-11	21	1	0	23	0	0	0	2
27-Jan-11	9	0	0	0	0	7	0	7
28-Jan-11	17	1	0	13	0	0	0	4
31-Jan-11	9	1	0	7	1	0	0	4
TOTAL	**88**	**9**	**1**	**65**	**1**	**7**	**0**	**31**

This summary was generated by the Urban Health Initiative.